



40-42 Friars Walk  
Lewes  
East Sussex  
BN7 2XW

Tel: 0300 123 0999

Email: [foi@secamb.nhs.uk](mailto:foi@secamb.nhs.uk)

27th May 2016

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/16/04/32.

You requested the following information:

**Broken down for Kent, Sussex and Surrey and into Local Authority districts, can you please tell me the percentage of red 1 serious call-outs answered within 19 minutes across the trust between 1<sup>st</sup> December 2015 and 31<sup>st</sup> January 2016?**

**Broken down for Kent, Sussex and Surrey and into Local Authority districts, can you please tell me the percentage of red 2 serious call outs answered within 19 minutes across the trust between 1<sup>st</sup> December 2015 and 31<sup>st</sup> January 2016?**

There is no Ambulance Quality Indicator for Red 1 and Red 2 at 19 minutes as this is not required for reporting purposes as per guidance from NHS England. At present due to changes in our Information Management system we can only report for SECamb as a whole and not broken down in to county or LA district level. We anticipate being able to provide this information within the next two months.

However to assist with your enquiry please see the table below showing the performance figures for Red calls that received a transportable response within 19 minutes for December 2015 and January 2016.

Month/Year	% of red calls receiving a transportable response in 19 minutes
December 2015	95.4%
January 2016	93.5%

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECAMB) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust  
40-42 Friars Walk  
Lewes  
East Sussex  
BN7 2XW  
Email: [complaints@secamb.nhs.uk](mailto:complaints@secamb.nhs.uk)

Should you remain unhappy with the outcome of any such internal review, you may request a decision from the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust